



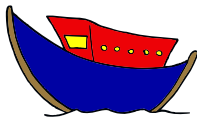
Patient Financial Services News

New PFS Staff

Clinique Davis- MA/MCO
 Carla Lentz- Commercial
 L.Justin Gilchrist – PFS Dept.

Quote of the month

Never be afraid to try something new. Remember, amateurs built the ark. Professionals built the Titanic.



Catch A Shining Star

JUNE

Narvis Addison Carter-Bey
 Sabrina Henderson
 Michaelle Nesifort
 Patricia Reinhardt
 Ametrise Leazer
 Laverne English
 Paula Skycrczuk
 Donna Henson
 Vijay Brijbasi
 Twan Towah
 Joyce Redd
 Rae Scalise
Two Time Nominee
 Warren Barnes

JULY

Carolyn Williams
 Marcus Allen
 Jeanne Steps
 Joyce Redd

AUGUST

Felicia Lawrence
 Erica Williams
 Maleka Kaka
 Noah Young
 Lisa Meyers
Two Time Nominees
 Marcus Allen
 Jeanne Steps

The nomination form is located at:
<http://www.hopkinsmedicine.org/service/recognition/nominationform.html>

Year-end Goals/ Incentive Payout

Incentive payouts will be in your August 11 paycheck. The amounts vary by position and are based on the midpoint of your pay grade and targets that were achieved in your area. See your department manager if you have any questions.

We have gotten a lot of positive feedback on the year-end activities. It was really great to see everyone motivated and excited about reaching our year-end goals. In the coming months we will have a lot more to celebrate; our department picnic, Employee Recognition Week and National Patient Accounts Week, to name a few.

Happy New Fiscal Year! keep your eye on the cash board and watch as we move closer and closer to our goals!

News to Know

Getting Organized

Our jobs often require that we multitask. While this can keep the job interesting, it can also lead us to feel overwhelmed. A good solution to becoming more productive is by becoming more efficient. By being organized, managing time and setting priorities we can increase our likelihood of job success.

Here are some tips to consider:

- Analyze and prioritize your tasks. Make a list of what is urgent, what needs to be accomplished on a daily basis, a weekly basis, a monthly basis or a quarterly basis. You may want to get your supervisor/manager's input. It is important that your goals and priorities are in sync with that of management.
- Once you have your list of tasks prioritized, put them on your GroupWise calendar. This will make it less likely for you to forget or ignore a task.
- Keep in mind there can and will be pressing last-minute assignments or crisis, that will take you from your daily goal. Take it in stride. Don't fight change. It will happen with or without you. View change as a welcome challenge, a break from everyday monotony. You are in control of your attitude. Keep it positive.
- If you discover a more efficient way to accomplish a goal, don't keep it to yourself. Share it with your co-workers; present it as a suggestion at staff meetings. Listen and incorporate the suggestions of others, that's what makes a successful team.
- Take training courses. Knowledge can make you work more effectively. Computer applications such as Word and Excel can make your job easier. Always obtain management approval before signing up for a PFS training session.

May CPAT Results

The following staff members have passed the CPAT exam in May: Ashley Norris, Rachel Cash, Don Mendell, Julia Wolf-Crawley, Stefanie Davis, Pam Burns and Deborah Witzak. Congratulations!

Applications for the November exam are being accepted through August 11. See someone in the training department for an application.

June/July/Aug Birthdays

Jill Hutchinson	6/1
Michaëlle Nesifort	6/2
Wilhelmina Chester	6/3
Myra Turner	6/4
Joann Whiting	6/6
Pat Kowalczyk	6/8
Barbara Peterson	6/16
Katina Heinlein	6/20
Sherri Basl	6/21
Kim Krause-Robinson	6/21
Connie Sorensen	6/23
Peggy Warner	6/28
Rachel Cash	6/29
Carrie Jennings	6/30

Chris Samuels	7/4
Vanessa Leineweber	7/4
Mag Elliott	7/7
Janet King	7/11
Mary Kerns	7/11
Pat Reinhardt	7/16
Pat Schech	7/16
Louise Shaw	7/21
Mamie Green	7/22
Julie Hughes	7/24
Norma Milchling	7/26
Randy Zimmerman	7/31

Maxine Jones	8/3
Wanda Tuck	8/3
Christine Bell	8/3
Jennifer Powell	8/4
Tracy Kelch	8/5
Tonya Moore	8/6
Pat Woodham	8/7
Leslie Holman-Harris	8/9
Charlene Maurer	8/11
Marlene Borowski	8/12
Carrie Hubbard	8/12
Marie Gilbert	8/13
Karen Quarles	8/14
Lisa Rehberger	8/18
Emma Pillaris	8/18
Elizabeth Davis	8/20
Sue Eilerman	8/24
Lori Daniels	8/28
Nelson Haller	8/30
Maryann Javier	8/31
Wendy Rivera	8/31

PFS Website Information

The web address is:
<http://finance.jhmi.edu/FinancePFS/pfsMain.html>, you can find the following information.

- ~ Mission
- ~ Training and Development
- ~ Policies and Procedures
- ~ Department Phone Listing
- ~ Newsletters
- ~ Link to other JHHS sites

Got News?

If you would like to contribute news or information send it to Pat Degenkold @ pstokes@jhmi.edu. The deadline is the 20th of the month proceeding the publication month. Submissions may be edited due to space limitations.

HR Corner: Dependent Eligibility Audit

The JHHSC/JHH Department of Human Resources recently sent letters to approximately 4,000 employees, as part of a Dependent Eligibility Audit. This letter requested verification of their dependents' birth dates or dates of marriage to ensure that their dependents are eligible for the EHP medical and dental plans. They appreciate and thank those who have responded quickly to the requests.

HR understands the challenge of trying to locate some of your hard-to-find documents and they have decided to extend the deadline for submitting the documents until August 31, 2006. In the meantime, if you have your documents, please take the originals or copies to the HR Service Center, Phipps 455. You may also mail copies to them. If you have questions about this, please call the JHHSC/JHH HR Service Center at 410-614-5150 or 410-955-3974.

Employee Recognition Week 2006



Many Faces, Many Places

Employee Recognition Week 2006 will be held September 18-22. The PFS picnic will be held on Thursday, Sept. 21 at VFW Post 6506 in Rosedale, MD. More information will follow in the September Newsletter regarding activities for the week, employees celebrating milestones and the Baker-King award winner.



Staff News



Jenna Goodman, daughter of Amy Bednar was awarded with the Award Of Excellence for Citizenship Law Related Education Programs, by the Maryland State Bar Association Statewide High School Mock Trial Competition. She was also awarded the Presidential Educational Award for Outstanding Academic Achievement.

Jenna graduated May 30th, 2006 from Patapsco High School Center for the Arts with Honors. Her parents and grandparents are very proud.



Show Me the Money

Norma Milchling is excited about starting FY07. She has decorated the MA/MCO department to encourage staff to collect as much money as they can, and then some!



Aden Williams, Operations Analyst in the Support Services department will be retiring on September 8 after 23 years of service with JHH/JHHS. Aden has been working in PFS since 2002. Congratulations and Best Wishes, Aden!