



Patient Financial Services News

What's Happening?



October 9th
Yom Kippur

Mother-In-Law's
Day
October 26th



October 31st

New PFS Staff

Melanie Padilla - HMO Dept.
Roda Gestole - Comm. Dept
Lisa Granados - Operations
Kim Baer - CAP Program
Michael Lilley - Medicaid
Tina Metzger - Medicare
Lawrence Brown - UHC Dept.

Quote of the month

It is amazing what can be accomplished when nobody cares about who gets the credit.

Robert Yates



Halloween Word Search

A W V F Y X A F T B P Y K Q O
P U M P K I N E Z A H F R L C
O M O I Q Z Q M N T U W U I E
J D O T N H Y U E C B X L J U
H G N J X U X T E L Y S N M S
Q C N U X O K S W R K M G C P
U C A N D Y M O O E E G U X O
N V C P E R N C L N G D E A O
K E T H G I N E L M L N I C K
Q Y X U D M T V A G L I A P Y
R F Z L B O O V H M H T Z T S
V C P H N L J X P W H O S V I
F Z S Z L Q B Q H U S Q S E F
K A Q F R Y K W A Y X R G T S
J G H K C P M X I P E A G

BAT
CANDY
COSTUME
HALLOWEEN
NIGHT
SKELETON
BLACK
CAT
GHOST
MOON
PUMPKIN
SPIDER

SPOOKY



Line Staff Schedule

Bayview Campus

Asthma & Allergy Auditorium

Date & Times: Tuesday November 25th 8:30-9:30 and 9:45-10:45

JHH Campus

Phipps 140

Date & Times: Tuesday, November 18th 8:30-9:30 and 9:45-10:45

Johns Hopkins Bayview Fall Farmer's Market

Don't forget to stop by the Johns Hopkins Bayview Fall Farmer's Market, Wednesdays, from 10 a.m. to 2 p.m. off the Hopkins Bayview Circle (between the Care Center and Mid-Campus parking lot). Only cash payment is accepted.

The market will feature local, seasonal items including lettuce, potatoes, apples, peaches, plums, mums and more - all fresh from Rising Sun, MD!

The Johns Hopkins Bayview Fall Farmer's Market will be held each Wednesday starting 9/24/08, from 10 a.m. to 2 p.m., through the end of December.

The Fall Farmer's Market is the first event in a series of programs and offerings from the Johns Hopkins Bayview Green Team, part of the Medical Center's EverGreen initiative. For more information, please e-mail greenteam@jhmi

News To Know

ED Chart Link in EPR

Access to the Emergency Department (ED) Patient Record for Johns Hopkins Hospital patients is now available through the "ED Chart" link in EPR. This link connects to the HealthMatics Emergency Department Clinical Information System (HMED) to allow us access to view & print documentation from the emergency visit.

- The Adult Emergency Department began utilizing HMED on April 29, 2008
- The Pediatric Emergency Department began utilizing HMED on May 28, 2008

To access this link:

-Log into EPR

-Select JHH as the facility from the drop down menu

-Select a patient who has been seen in the Emergency Department at JHH

-Click on "Bulletin Board" from the menu (above the area where Facility is selected)

-In the lower left corner click on the "ED Chart" link

Employee Recognition and Patient Account Management Week

Congratulations to those who have reached the important Johns Hopkins service milestones!

In the past, we have tied Johns Hopkins Employee Recognition Week with the AAHAM Patient Account Management week. This year, however, we will be recognizing the PFS staff during the official AAHAM Patient Account Management Week (October 13 - 17). We have special gifts and treats planned in celebration of your hard work and commitment.

If you have any suggestions on celebrating the Johns Hopkins Employee Recognition week in 2009, please send in suggestions!

Birthdays



Bernie Sut	10/01
Myrna Attaway	10/03
Harriet Powell	10/05
Marty Swank	10/05
Brandy Carter	10/11
Mary Montague	10/12
Brenda O'Guin	10/20
Melissa Peyton	10/20
Sharon Tumminello	10/23
Tia Horsey	10/26
Karen Lohrmann	10/26
Shirley Watson	10/27
Jennifer Bruni	10/28
Jackie Orwig	10/29
Margo Garner	10/31
Mary McGuire	10/31

Belated Birthdays

Ellen Capecci	9/17
Terah Overbey	9/23
Lydia Tanksley	9/23

Definition of the Month

What does it mean?

Adjudicate:

The steps through which a claim is processed by a third party to verify coverage, eligibility, appropriateness of services rendered and establish the amount of payment.

PFS Website Information

The web address is:
<http://finance.jhmi.edu/FinancePFS/pfsMain.html>, you can find the following information.
~ Johns Hopkins Medicine Mission
~ Training and Development
~ Policies and Procedures
~ Department Phone Listing
~ Newsletters
~ Link to other JHHS sites
~ Finance Dept Vision Statement

Got News?

If you would like to contribute news or information send it to Pat Degenkold @ pdegenk1@jhmi.edu. The deadline is the 20th of the month proceeding

the publication month. Submissions may be edited due to space limitations.

HR Corner

JHHSC/JHH Open Enrollment Is Near

Open enrollment for The Johns Hopkins Hospital and Health System will take place beginning Monday, Oct. 27 to Monday, Nov. 10. The online enrollment web site will make it easy for you to access your benefits either at home or on the job. If you do not have computer access, there will be opportunities for you to sign up for benefits in the HR Service Center/Benefits Office. HR staff will also be available for assistance in the computer lab in the Phipps Building, Room 404. A newsletter regarding benefits updates will be sent to your home the week of Oct. 20.

Contact Angela Davis at 443-287-7162 or adavis78@jhmi.edu with any questions.

Ladders in Nursing Careers

The Johns Hopkins Hospital and Health System is offering a special education opportunity to employees who want to become registered nurses. Project LINC II (Ladders in Nursing Careers) is for employees who have the ability to pursue a professional health career but are unable to do so because of financial, educational or other barriers. The program enables a participant to attend school full-time and work part-time while maintaining full salary and benefits. To be eligible to participate, you must be a U.S. citizen, have worked full-time for one year, have a work record without written warnings or disciplinary actions, be a high school graduate or have earned a GED, and completed 16 college credits (with grades). Applications are available beginning Sept. 15 from Human Resources Community and Education Projects, Phipps 4th floor, Room 428. The deadline for submission is Oct. 17.

For details, call HR Community and Education Projects at 410-955-1488.

Staff News



Thank You



I want to thank everyone who has already signed up to walk with us in the Heart Walk this year on Saturday October 25, 2008. Another big thank you to everyone who has given us their financial support; without you we could not do this. This has been a great success so far and we want to keep it going.

We still need walkers and donations. Currently our team is the top team at Hopkins. If you have not already participated, I invite you to please join us in making this an even bigger success. Please go to Company Rank on the web page below. You will see that Hopkins is currently the number one company. Our team "Heart To Heart" is listed as the top team at Hopkins. Please join us as a walker through this web site or help support one of our walkers on this page with a donation. If you don't want to make an on-line payment, you can make a cash donation or give a check to any walker listed as a team member.

Thank you for your continued support.

Teresa Fernandez

<http://heartwalk.kintera.org/faf/home/default.asp?ievent=258226&lis=1&kntae258226=5B305C1EF6C041408CDCADA7F5BAD3D9>

Congratulations



Natalie Jackson (United Health Care Group) will be retiring on October 17th after 26 years of service.

On Wednesday October 15th PFS will have a farewell gathering in the lunchroom at 2pm



Brenda O'Guin-Plantholt's father James O'Guin passed away on

Friday, Sept. 5th