



# Patient Financial Services News

## What's Happening?

**Mother's Day**

May 13th



**Memorial Day**  
May 28th

## New PFS Staff

### HMO Dept.

Amanda Myers  
Christopher Gierczak

### MA Dept.

Lydia Catanzariti

## Quote of the month

Don't let anything stop you. There will be times when you'll be disappointed, but you can't stop. Make yourself the very best that you can make of what you are. The very best.



Sadie T. Alexander

## Catch A Shining Star

Claudia Ramcharan  
Patricia Woodham  
Laura McCauley  
Charlotte Keene  
Sharon Guthrie  
Warren Barnes  
Audrey Davis  
Laketta Mays  
Tonya Moore  
Linda Syme  
Wayne Gair  
Kathy Cole

The nomination form is located at:

<http://www.hopkinsmedicine.org/service/recognition/nominationform.html>

## UB04 Implementation

May 23, 2007



## JH BMC Wound Center

### JHBMC Wound Center

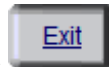
### Wound Matrix Clinical Documentation System

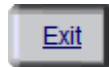
### Accessing the Wound Matrix Application via EPR

- Step 1.** Log in to EPR with your user ID and password.
- Step 2.** Select your BMC patient
- Step 3.** Click on the Wound Matrix link located on the Bulletin Board under External Links to launch the application. (The External Link also includes a Wound Matrix Help link)
- Step 4.** The Wound Matrix application will open to the Patient Information screen.
- Step 5.** If no matching patient is found in the Wound Matrix, a message stating that will be displayed to the user.



Once in the matrix, click on the desired report icon. (Notes, Image, Evaluation, Comparison, Outcome Tracking) Select the date and report parameters as prompted, then click on the print button.



Click on the  button to return to EPR.

Remember to check the Wound Matrix for BMC patients seen at Location WSC (the Wound Center) before ordering records through the Medical Record department.

Please contact the PFS Training department if you would like assistance.

## Employee's Social Corner

### CRAB FEAST

July 21st 2007  
\$29.00 person  
2500 Putty Hill Ave..( off Harford Rd)  
Contact Sharon Tumminello  
All proceeds go toward Muscular Dystrophy

Director **Charles Myers** is a member of the Yankee Rebels Drum & Bugle Corp. For some of you who don't know what that means, lets just say "Charlie can sure blow that horn". He performed on March 31st at Parkville High school and it was great!

The 2007 Edition of the Yankee Rebels will feature familiar show tunes from "The Sound of Music" in addition to their traditional southern and civil-war era repertoire. Larry Kerchner has expanded the repertoire to include the popular musical's main theme, plus "Do-Re-Mi." In addition, the corps will feature "Ghost Riders in the Sky." The 2007 Yankee Rebels are moving it up a notch with these amazing arrangements by Kerchner, with percussion by the renowned John Flowers.

## Birthdays

Sally Collins	5/1
Ashley Norris	5/4
Joyce Chandler	5/5
Laura Moraniec	5/5
Tammy Gantt	5/5
Melissa Lee	5/11
Tabatha Harris	5/12
Denise Gladden	5/15
Nicky Bussard	5/15
Angela Lewis	5/16
Toni Jackson	5/19
Corretta Berry	5/21
Demetria Davis	5/21
Sherawn Ruffin	5/22
Crystal Diggs	5/23
Lashawn Hall	5/23
Felicia Lawrence	5/29
Megan Peyton	5/30
Robin Clark	5/31

## Pop Quiz

CPAT Acronyms  
True or False

1. ABN: Advance Beneficiary Notification
2. COB: Coordination of Benefits
3. MSP: Medicare Secondary Payer
4. NPI: National Provider Indicator
5. MAAC: Maximum Actual Allowable Charge

Answers: 1-4-5 False  
2-3 True

## PFS Website Information

The web address is:  
<http://finance.jhmi.edu/FinancePFS/pfsMain.html>, you can find the following information.  
~ Mission  
~ Training and Development  
~ Policies and Procedures  
~ Department Phone Listing  
~ Newsletters  
~ Link to other JHHS sites

## Got News?

If you would like to contribute news or information send it to Pat Degenkold @ [pstokes@jhmi.edu](mailto:pstokes@jhmi.edu). The deadline is the 20<sup>th</sup> of the month preceding the publication month. Submissions may be edited due to space limitations.

## HR Corner

### Faculty and Staff Assistance Program (FASAP)

Everyone, on occasion, is challenged by personal problems and issues. These may include family or relationship issues, work-related problems, the death of someone close, concerns about drugs or alcohol, stress, depression or an array of other personal challenges.

Faculty, staff, employees, and their dependents and significant others are eligible for **private and confidential** counseling and referral services for common personal and family issues, including mental health, substance abuse, harassment and financial problems, **without charge**, as a personnel benefit. FASAP has offices conveniently located on the [East Baltimore](#) campus and adjacent to the [Homewood](#) campus.

Appointments are available by calling one of the FASAP offices (East Baltimore: 410-955-1220 or Johns Hopkins at Eastern: 410-997-3800) or visit [www.fasap.org](http://www.fasap.org) for more information.

### ASSESSMENT & DIAGNOSIS

When you come to FASAP, a licensed or certified mental health clinician will discuss with you, your concerns or problems. The clinician may ask questions about how things are going at work, at home, and with others, as well as how you are feeling. When the clinician feels he or she has a good understanding of your concerns, you will be provided feedback about the clinician's diagnostic impressions. In other words, the FASAP clinician will share with you his or her thoughts about what might be causing your problems, and what can be done to remedy them.

### REFERRAL

After discussing your concerns or problems with the FASAP clinician, he or she may recommend that you receive some type of counseling or treatment from another clinician. FASAP maintains a large referral network, and can facilitate referrals to psychiatrists, psychologists, social workers, substance abuse counselors, support groups, and various treatment programs. We can refer to clinicians and programs within the Hopkins network, as well as those not affiliated with Johns Hopkins. While you are not charged for FASAP services, you may be able to use your health insurance to help pay for the services provided by the clinician or program to which you are referred.

### CRISIS INTERVENTION

In many situations, a timely intervention is the key to a successful resolution. If a situation requires a very rapid response, a FASAP clinician may be available to meet with you on the same day that you call. We strive to provide expeditious and effective responses to assist you in a healthy resolution to your concerns.

### BRIEF TREATMENT

When a problem can be adequately managed in just a few meetings with the FASAP clinician, arrangements can be made so you can receive brief, time-limited treatment through FASAP. In situations requiring a [referral](#), the FASAP clinician may continue to meet with you until you can meet with the new clinician or treatment program.

## Staff News

On behalf of my entire family, I would like to thank everyone for their sympathy, love, support and donations shown and given on the loss of my Mom. It really meant so much to us and we really appreciated every bit of it.

Once Again Thanks To Everyone  
Vijay and Michael Brijbasi